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***4gov® Web-Based Software Meets the Needs
Of The City of Coatesville***

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As the City of Coatesville, Pennsylvania continues to re-establish itself as a vital “Urban Center” in Chester County providing a mix of housing options, employment opportunities, services to its residents, and economic investments, it needed to take the guesswork out of its financial accounting system.

The City’s Finance Department is responsible for all aspects and maintenance of City financial records. Billing and collection of City taxes and solid waste fees and other City revenues as well as processing City accounts payable payments are among its daily duties. These tasks as well as the cycle for budgeting, forecasting, auditing and cash management needed streamlining.

City Manager, Harry Walker, found 4gov® Software to be exactly what the City required. “We have found the 4gov system extremely simple to navigate and capable of doing much more than anticipated. It makes tracking and locating accounts simple. We can enter a parcel identification number or invoice number and the account automatically populates. It’s effortless to generate reports and export them to Microsoft Excel and Adobe PDF format. Our billing for solid waste has improved 100% and residents appreciate being able to track their payment history on an individual basis.”

iDC’s support staff has found the City employees enthusiastic to learn everything the 4gov system has to offer. The opportunity for continuing education through webinars and unlimited help desk support has been well received by City personnel.

About 4gov®

In answer to small government’s tightening of budgets and staff, iDC offers **4gov® SaaS Cloud Computing** (Software as a Service) applications, including a complete ERP system. Municipalities, government agencies, and NFP’s have the option of the latest features in financial management for a fixed monthly subscription fee. **4gov** can be quickly deployed and operational in just a few weeks using the latest Web technology. iDC’s experienced professional team of CPAs, trainers and technical staff is on site during the conversion and implementation process to ensure that Best Practices are in place for smooth operations with the new system. The fixed monthly fee also includes 24/7/365 use and availability from anywhere with an internet connection, future software upgrades, unlimited help desk support, daily backups and continuing education through webinars.